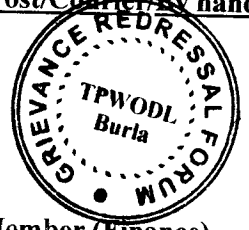


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



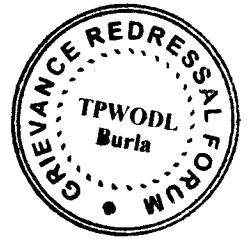
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 2201 (4)

Date: 30/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member (Finance).

1	Case No.	BRL/806/2024																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Jena Munda C/O-Nagau Munda Ganesa Nagar, Rengali Dist- Sambalpur		4163-3522-2603	8458032510																																
3	Respondent/s	SDO(Electrical),Rengali, TPWODL			Division S.E.E.D, TPWODL, Sambalpur																																
4	Date of Application	19.11.2024																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Other (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Other (Specify) -X			
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6	Section(s) of Electricity Act, 2002 involved																																				
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8	Date(s) of Hearing	19.11.2024																																			
9	Date of Order	30/12/24																																			
10	Order in favour of	Complainant	Respondent	Others																																	
11	Demits of Compensation awarded, if any.	NIL																																			

Place of Camp: SDO Office, Rengali, TPWODL, Sambalpur.



Appeared

For the Complainant- Jema Munda

Represented by Raghu Munda

For the Respondent - SDO(Elect.), Rengali, TPWODL, Sambalpur.

GRF Case No- BRL/806/2024

Jema Munda

C/O- Raghu Munda

Ganesh Nagar, Rengali

Dist- Sambalpur

Consumer No.- 4165-3522-2603

VRS

SDO(Elect.), Rengali, TPWODL, Sambalpur

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CPP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month. The opposite party has not submitted any relevant in this case & to avoid further delayed and to deliver the justice the opposite party is hereby directed to resolved the dispute w.r.t law & regulation.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-opted Member)

**Grievance Redressal Forum
TPWODL, Burla - 768017**

(A. K. Satpathy)

Member (Finance)

**Grievance Redressal Forum
TPWODL, Burla - 768017**

(A.K. Satpathy)

President
President

**Grievance Redressal Forum
TPWODL, Burla - 768017**

1. Jema Munda, C/O- Raghu Munda, Ganesh Nagar, Rengali, Dist- Sambalpur.
2. Sub-Divisional Officer (Elect.), Rengali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is advised to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.oerc.org under the "head "Cases->"GRF".

03
Rengali
19/11/21

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Complaint No. 03

Received
No.....
Dt.....
TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Sc. no - 416335222603

Name - Jema Munda

Address - Ganesh Nagar, Rengali, Sambalpur

mobile no - 8458032510

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

ESO Rengali, SDO Rengali, SEEC, SED,

TPWODL, Sambalpur

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

806
D24

①, served with provisional and Average Bills from the supply release dt: 14.07.2021. And served with a High amount of Bill on the month of Mar-2021 that is of Rs. 14516.85. Requesting for Bill Revision and meter change.

- (4) Relief sought for. *of defective.*
Bill Revision

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: -

Signature of the Applicant

Rajhu munda
(Husband of Jema Munda)